

Quality Policy

J&B Recycling Limited is part of the Urbaser Group of companies and as such is included in the s scope of Urbaser's ISO accreditation.

Please refer to the Quality Statement provided by Urbaser, which is applicable to all employees, managers and members of governing bodies of Urbaser S.A, its subsidiaries and holdings/joint venture in which Urbaser is the majority shareholder/partner, of which J&B is one.

J&B provides diverse and innovative solutions in waste collection, recovery and recycling to public and private sectors organisations. Partnerships are developed to manage waste in the most effective, legally compliant and efficient way, whilst maintaining the adaptability to react to our customers' changing needs. We will provide flexibility, quality, reliability and value for money to all our customers in a sustainable and ethical manner.

J&B recognises that quality is the responsibility of every employee and it is the duty of all employees to ensure that our products and services meet the quality criteria set by the Company. The Company supports a culture that values the highest quality performance from every employee and every function with the objective of building in quality. The Company aims to support these commitments by the use of a Quality Management System which will be reviewed to assess its effectiveness and opportunities for improvement by:

- Maintaining a quality management system which conforms to ISO 9001 accreditation held by Urbaser
- Working with customers to ensure that our products and services fully meet their requirements and expectations.
- Committing to continually seeking to improve the quality of our activities, products and services and systems.
- Providing a framework for the setting of quality objectives and associated targets.
- Communicating the policy to all employees and all others working on behalf of J&B and making our policy available to the public.
- Training employees and ensuring that they are competent to undertake their duties in accordance with the Quality Policy, procedures and in a manner that facilitates achievement of objectives and targets.

ukten-Smth Signed:

Position: Managing Director

Date: 25th January 2022

Reference	Approved By	Issue Date	Issue Number	Page
PQP	Vikki Jackson-Smith	25/01/22	13	1 of 1

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