

## J&B Recycling Quality Policy

J&B Recycling Ltd provides diverse and innovative solutions in waste collection, recovery and recycling to public and private sectors organisations. Partnerships are developed to manage waste in the most effective, legally compliant and efficient way, whilst maintaining the adaptability to react to our customers' changing needs. We will provide flexibility, quality, reliability and value for money to all our customers in a sustainable and ethical manner.

The Company recognises that quality is the responsibility of every employee extending from the Board of Directors. It is the duty of all employees to ensure that our products and services meet the quality criteria set by the Company.

The Company supports a culture that values the highest quality performance from every employee and every function with the objective of building in quality.

The Company aims to support these commitments by the use of a Quality Management System which will be reviewed to assess its effectiveness and opportunities for improvement by;

- Establishing a quality management system which conforms to ISO 9001
- Working with customers to ensure that our products and services fully meet their requirements and expectations.
- Continually improving customer satisfaction.
- Development of people, and ensuring that all employees are suitably trained and resourced.

**Vikki Jackson-Smith**  
**Managing Director**  
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Reference	Approved By	Issue Date	Issue Number	Page
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